



TRANSCENDING YOUR LANGUAGE BARRIERS

Language Proficiency Assessment (LPA) Instructions

Dear Applicant,

To Complete the BTG process in a timely manner we REQUIRE, at least 5 weeks before the training and submittal of registration forms, receipt of two passing scores for the LPA. Mile High Multilingual Services uses the services of a third party company for testing, thus scheduling and payment is completed through this company.

Method of taking the test: Phone

Test type: Health Care – Communication Skills Test (HC-CST)

- You do NOT need prior knowledge of or experience in health care to take the LPA or BTG, although it is helpful.
- ALL tests are taken at Mile High Multilingual Services unless otherwise approved.
- The minimum score accepted in both languages to continue with BTG is a letter grade B
- The test is generally 60 – 90 minutes in length.

Test Cost:

- English/Spanish - \$110.00
- English/Core Language - \$140.00
- English/Rare Language - \$160.00

***** Ask if discounted fees are available**

Core Languages: Mandarin, Cantonese, Vietnamese, French, Somali, Arabic (Modern Standard), Portuguese, Russian, Korean, Japanese, Hindi, German, Italian, Greek, Turkish, Ukrainian, & Haitian Creole.

Rare Languages: Any language not listed above.

Scheduling: Please provide to Mile High Multilingual Services the following information:

- **First Name**
- **Last Name**
- **First & Second Language**
- **E-mail**
- **Phone Number**

Cancellation:

A late fee is charged for tests canceled with less than 24 business hours. Tests canceled with less than a 1-hour notice are charged the full amount.